

Client Information

COVID-19

Information for clients with upcoming appointments

Clients with symptoms of COVID-19 are obligated to reschedule appointments

For the protection of our staff and clients, the Kucher Services Corporation (KSC) requests that clients reschedule their appointments when they are feeling unwell or have symptoms of COVID-19. With COVID-19, people may experience:

Common symptoms

- dry cough
- fever
- fatigue / extreme tiredness

Symptoms of serious illness

- difficulty breathing
- pneumonia

Whenever possible, we will offer to conduct meetings with clients by telephone or videoconferencing. However, these options are not available for many tasks including commissioning or notarizing documents or the witnessing of legal documents such as Wills, Personal Directives and Powers of Attorney.

We may reschedule your meeting if we deem it necessary, taking into consideration any applicable deadlines and repercussions of delaying your appointment.

Protective measures

The safety of our staff and clients is our top priority and we are following the directions of health experts to prevent the spread of COVID-19. The Government of Alberta encourages all Albertans to take personal steps to help prevent the spread and to protect yourself and others by:

- stay home and away from others if sick or in isolation
- wash hands often
- cover coughs and sneezes
- avoid touching face with unwashed hands
- avoid travel outside Canada
- self-isolate for 14 days if returning from travel outside Canada or were exposed to COVID-19