

Client Information

Clio Connect

Information on our secure client portal

Secure communications and shared documents

Recently, the Law Society of Alberta (LSA) and other legal associations have been reporting increasingly sophisticated incidents of fraud targeted at lawyers, notaries and their clients. As some of these fraud attempts involve intercepting and altering email communications between lawyers, notaries, client and firm staff, it's imperative that every person who has access to your file understands electronic security and recognises signs of an attack. In other words, fraud prevention cannot only be the job of our firm's IT department.

Kucher Services Corporation (KSC) takes significant measures to protect you from fraud. For instance, whilst many law firms and notarial offices still communicate largely via email, which is a highly insecure method of online communication, KSC shares documents and receives your instructions only through Clio's secure portal technology, which is approved by the Law Society of Alberta.

The Clio Connect secure portal

We will be sharing items with you via Clio Connect for the duration of your matter. Clio Connect is a secure portal where we are able to share documents, calendar events, tasks, bills, and secure messages. As we are both able to see the information shared, this is the quickest and safest way to ensure smooth communication.

The first time we share something with you, you will receive an email from Clio with steps to set up your user account and login credentials.

What is Clio?

Clio is the industry leader in cloud-based legal software with tools to manage cases, clients, documents, bills, calendars, time tracking, reporting, and accounting in a secure, mobile work environment. It is trusted by 150,000 legal professionals in 90 countries countrywide and is approved by more than 66 bar associations and legal societies including the Law Society of Alberta.

Protecting our clients

In addition to Clio's secure portal, we use the following software to better protect you from fraud:

- **Clio Grow** to securely provide KSC's intake form and obtain your information prior to our initial consultation;
- **Clio Manage** to securely process client payments into KSC's general and trust bank accounts;
- **Notarius ConsignO** to digitally sign all documents with our irreproducible signatures; and
- **Adobe Acrobat Pro DC** to create secure PDFs that cannot be copied or printed by anyone other than their intended recipient.