

Client Information

Digital Signatures

Information on documents with digital signatures

Notarius selected as our exclusive Digital Signature provider

Kucher Services Corporation (KSC) has selected Notarius to be our exclusive Trusted Digital Signature Provider as technology pushes businesses to move away from paper in favour of digital documents.

Judges, lawyers, notaries, courts and tribunals give the highest importance to the reliability of legal documents. In the absence of reliable solutions, the legal community and the courts still depend on paper. Thanks to CertifiO, the trusted digital signature by Notarius, it is possible to ensure the legal reliability of an electronic document and confirm the identity and professional status of the signatory at the time of signing.

Legal reliability of documents

Lawyers and notaries know that the reliability of documents is generally the weakest link in the digital world. CertifiO gives a digitally signed document the status of an original; it has the same legal value as hand-signed paper documents.

Documents that are digitally signed with CertifiO become evidence and not just *prima facie* evidence. They are authentic in the sense that they incorporate evidence of their origin and integrity. There is no need for external evidence to establish the reliability of the document.

Why did we select Notarius?

Notarius is already the provider of digital signatures to more than 35 professional association across Canada including the Law Society of Alberta (LSA), the Alberta Association of Architects (AAA), Alberta Association of Landscape Architects (AALA), Alberta Land Surveyors' Association (ALSA), Association of Professional Engineers and Geoscientists of Alberta (APEGA), and the Association of Science and Engineering Professionals of Alberta (ASET).

Notarius is the only company in Canada to certify trust identities and professional affiliations throughout their life cycle and CertifiO, Notarius' trusted digital signature, is also the most trusted and recognised digital signature by several governments, cities, large corporations, and employers in Canada.

Reduced costs and environmental impacts

CertifiO allow us to reduce the economic and environment impact in our work and so does our digital signatures. They reduce printing costs and paper use, reduce courier and postage costs, minimize storage costs, and limits our environmental footprint.

Solid credentials

Notarius is the only Canadian company that issues trust digital signatures recognised by Adobe and Microsoft and they have numerous certification and accreditations including:

- Certified [ISO 27001](#) (security)
- Certified [ISO 9001](#) (quality)
- eIDAS (electronic IDentification Authentication and trust Services)
- [Adobe Approved Trust List \(AATL\)](#)
- Carbon-neutral
- Active member - [Digital ID & Authentication Council of Canada](#) (DIACC)
- Active member - Fédération Nationale des Tiers de Confiance (FNTC)
- Active member - [PDF Association](#)

Troubleshooting

I am using Adobe and I get the message « At least one signature has problems »

There are 3 possible reasons why:

- Your Adobe software is not correctly configured to valid Notarius digital signatures. Please refer to the document titled [How to Configure Adobe Software to Validate a Notarius Digital Signature](#) on Notarius' website.
- The document has been modified since it was last signed.
- The digital signature ID (certificate) used to sign the document has been revoked or has not been updated.

Please contact our office if you continue to experience issues with a digitally signed document.